

Call Reason Definitions

Status Determination:

The status determination box is used when inquiries are received from Law Enforcement Officers to the WRC in regards to an individual they have encountered. It is also used to reflect the nature of the request as well as the legislative provisions under which the information is collected and released. Law Enforcement Officers may call to determine the status of an individual they have in custody or who is under criminal investigation or subject to an enforcement proceeding. They may also call to obtain validation of Immigration documents or foreign travel documents. As a result of a call, the CBSA may initiate court tracking for a foreign national or a permanent resident facing criminal charges.

Database Verification:

The database check box is used when inquiries are received from CBSA officers in regards to the performance of a specific database query. CBSA officers may ask the WRC to conduct a database query that they do not have access at that point in time or when experiencing systems issues. The WRC officer simply relays the information requested from the database to the CBSA officer. WRC does not make any determination of status for these calls.

Warrant Inquiry:

The warrant inquiry check box is used when inquiries are received from Law Enforcement Officers regarding an individual subject to an Immigration Warrant. Law Enforcement Officers may call to verify and confirm the Immigration warrant when they encounter a match in the Canadian Police Information Centre (CPIC). This check box is also used when Law Enforcement partners or CBSA officers contact the WRC to obtain a copy of the immigration warrant.

PDP Inquiry:

The PDP inquiry check box is used when inquiries are received from Law Enforcement Officers regarding an individual who is a Previously Deported Person. Law Enforcement Officers may call to verify and confirm the Previously Deported Person when they encounter a match in the Canadian Police Information Centre (CPIC).

Follow-up Call:

A follow-up call is selected when a Law Enforcement Officer or CBSA Officer calls again after the initial call, with follow up information or questions.

Photo Request:

The Photo Request check box is used when a Law Enforcement Officer or CBSA Officer requests a photo of an individual subject to an Immigration Warrant or who is a Previously Deported Person.

Fingerprints Request:

The Fingerprint Request check box is used when a Law Enforcement Officer or CBSA Officer requests fingerprints of an individual subject to an Immigration Warrant or who is a Previously Deported Person.

Special Event:

This check box is used for special projects that need to be accounted for statistically at the Warrant Response Centre.

Other:

This check box is used for telephone calls that fall outside of the standard Call Reasons. This box is also used when the calls received are outside CBSA mandate and are re-directed to another government department or agency (e.g. IRCC, RCMP, GAC, etc.)

Disclaimer: CBSA will only release the minimum information needed and only where authorized by the applicable legislation.

Définitions des raisons des appels

Détermination du statut :

La boîte « **Status Determination** » est utilisée lorsque le Centre de confirmation des mandats (CCM) reçoit des demandes provenant d'agents chargés de l'application de la loi concernant un individu qu'ils ont intercepté. Cette boîte est aussi utilisée pour refléter la nature de la demande ainsi que les dispositions législatives en vertu desquelles l'information est recueillie et divulguée. Les agents chargés de l'application de la loi appellent le CCM afin de déterminer le statut d'un individu en détention ou faisant l'objet d'une enquête criminelle ou d'une procédure d'exécution, ainsi que pour vérifier la validité des documents d'immigration ou des documents de voyage étrangers. À la suite d'un appel, l'ASFC peut entreprendre un suivi auprès du tribunal pour un ressortissant étranger ou un résident permanent faisant l'objet de poursuites criminelles.

Vérification des bases de données :

La boîte « **Database Verification** » est utilisée lorsque le CCM reçoit des demandes provenant d'agents de l'ASFC pour effectuer une recherche dans une base de données spécifique lorsque le temps ne leur permet pas d'accéder à leurs systèmes ou lorsque leurs systèmes éprouvent des difficultés techniques. Dans ce cas, l'agent du CCM transmet à l'agent de l'ASFC l'information recueillie dans la base de données et ne procède à aucune détermination de statut.

Demande concernant un mandat d'immigration :

La boîte « **Warrant Inquiry** » est utilisée lorsque le CCM reçoit des demandes provenant d'agents chargés de l'application de la loi en lien à un mandat d'immigration. Ils peuvent appeler pour vérifier et confirmer un mandat d'immigration lorsqu'ils obtiennent une réponse positive suite à une recherche dans le Centre d'information de la police canadienne (CIPC). Cette boîte est aussi utilisée lorsque des partenaires d'application de la loi ou des agents de l'ASFC appellent le CCM pour obtenir une copie d'un mandat d'immigration.

Demande concernant une PEA :

La boîte « **PDP Inquiry** » est utilisée lorsque le CCM reçoit des demandes provenant d'agents chargés de l'application de la loi en lien à une personne expulsée auparavant (PEA). Ils peuvent appeler pour vérifier et confirmer le statut d'une PEA lorsqu'ils obtiennent une réponse positive suite à une recherche dans le Centre d'information de la police canadienne (CIPC).

Appel de suivi :

La boîte « **Follow-up Call** » est utilisée lorsque le CCM reçoit des appels subséquents provenant d'agents chargés de l'application de la loi ou d'agents de l'ASFC lorsque ces derniers ont de plus amples informations à fournir ou lorsqu'ils ont des questions supplémentaires.

Demande de photo :

La boîte « **Photo Request** » est utilisée lorsque des agents chargés de l'application de la loi ou des agents de l'ASFC appellent le CCM pour demander la photo d'une personne recherchée en vertu d'un mandat d'immigration ou d'une personne expulsée auparavant.

Demande d'empreintes digitales :

La boîte « **Fingerprints Request** » est utilisée lorsque des agents chargés de l'application de la loi ou des agents de l'ASFC appellent le CCM pour demander les empreintes digitales d'une personne recherchée en vertu d'un mandat d'immigration ou d'une personne expulsée auparavant.

Événement special :

La boîte « **Special Event** » est utilisée à des fins de tenue de statistiques au CCM lorsque ce dernier reçoit des appels en lien à des projets spéciaux.

Autre :

La boîte « **Other** » est utilisée lorsque le CCM reçoit des appels pour lesquels aucune des raisons mentionnées ci-dessus ne peut être sélectionnée. Elle est aussi utilisée lorsque les appels reçus sont en dehors du mandat de l'ASFC et sont dirigés vers d'autres agences ou ministères (ex. : IRCC, GRC, AMC, etc.).

Note : L'ASFC divulguera seulement le minimum d'information nécessaire et seulement lorsqu'autorisé par la législation applicable.

Winnipeg Police Service Inquiries
January 1, 2019 - June 26, 2020

Status Determination	Warrant Inquiry	PDP Inquiry	Follow-up calls	Photo request
141	21	1	11	3

Start Date	Start Time	End Date	End Time	Responding Office
2019-01-08	20:25	2019-01-08	20:50	Winnipeg Inland
2019-01-24	15:32	2019-01-24	15:50	Winnipeg Inland
2019-01-29	10:45	2019-01-29	11:00	Winnipeg Inland
2019-01-31	09:15	2019-01-31	09:30	Winnipeg Inland
2019-02-20	21:44	2019-02-20	22:00	Winnipeg Enforcement
2019-02-24	21:02	2019-02-25	02:45	Winnipeg Inland
2019-03-05	14:47	2019-03-05	14:55	Winnipeg Inland
2019-03-06	16:20	2019-03-06	16:51	Winnipeg Inland
2019-03-30	00:21	2019-03-30	02:20	Winnipeg Inland
2019-05-01	12:47	2019-05-01	13:00	Winnipeg Inland
2019-05-03	21:11	2019-05-03	23:05	Winnipeg Inland
2019-05-08	12:12	2019-05-08		Winnipeg Inland
2019-05-14	21:05	2019-05-14	21:20	Winnipeg Inland
2019-05-15	13:30	2019-05-15	13:45	Winnipeg Inland
2019-05-25	00:31	2019-05-25	01:06	Winnipeg Inland
2019-05-30	10:22	2019-05-30	10:30	Winnipeg Inland
2019-05-30	12:40	2019-05-30	14:45	Winnipeg Inland
2019-06-02	23:45	2019-06-03	01:00	Winnipeg Inland
2019-06-06	11:00	2019-06-06	12:00	Winnipeg Inland
2019-06-19	09:45	2019-06-19	10:02	Winnipeg Inland
2019-06-24	07:30	2019-06-24	07:45	Winnipeg Inland
2019-07-01	12:30	2019-07-01	12:50	Winnipeg Inland

2019-07-05	09:30	2019-07-05	09:38	Winnipeg Inland
2019-07-07	00:45	2019-07-07	02:30	Winnipeg Inland
2019-07-07	13:15	2019-07-07	13:30	Winnipeg Inland
2019-07-08	08:35	2019-07-08	08:45	Winnipeg Inland
2019-07-09	00:51	2019-07-09	02:35	Winnipeg Inland
2019-07-30	02:00	2019-07-30	02:34	Winnipeg Inland
2019-07-30	08:31	2019-07-30	09:00	Winnipeg Inland
2019-07-30	09:00	2019-07-30	09:11	Winnipeg Inland
2019-08-06	10:17	2019-08-06	10:25	Winnipeg Inland
2019-08-06	16:29	2019-08-06	16:39	Winnipeg Inland
2019-08-08	21:20	2019-08-08	21:35	Winnipeg Inland
2019-08-27	15:40	2019-08-27	15:55	Winnipeg Inland
2019-09-22	13:34	2019-09-22	13:45	Winnipeg Inland
2019-10-08	06:01	2019-10-08	06:20	Winnipeg Inland
2014-10-10	20:25	2019-10-10	20:35	Winnipeg Inland
2014-10-12	20:33	2019-10-12	20:45	Winnipeg Inland
2019-10-24	01:15	2019-10-24	01:30	Winnipeg Inland
2019-11-21	00:31	2019-11-21	00:40	Winnipeg Inland
2019-11-27	12:45	2019-11-27	13:15	Winnipeg Inland
		2019-12-04	08:08	Winnipeg Inland

2019-12-05	19:46	2019-12-05	20:03	Winnipeg Inland
2019-12-07	12:59	2019-12-07	13:15	Winnipeg Inland
2019-12-27	11:15	2019-12-27	23:20	Winnipeg Inland
2020-01-04	03:01	2020-01-04	03:06	Winnipeg Inland
2020-01-06	15:21	2020-01-06	15:30	Winnipeg Inland
2020-01-06	19:38	2020-01-06	19:41	Winnipeg Inland
2020-01-14	17:31	2020-01-14	17:40	Winnipeg Inland
2020-04-06	14:40	2020-04-06	15:00	Saskatoon Inland
2020-04-23	21:56	2020-04-23	21:59	Saskatoon Inland
2020-04-25	16:35	2020-04-25	16:52	Saskatoon Inland
2020-04-26	08:55	2020-04-26	09:10	Saskatoon Inland
2020-06-05	21:05	2020-06-05	21:20	Winnipeg Inland
2020-06-06	15:40	2020-06-06	16:00	Winnipeg Inland
2020-06-03	11:22	2020-06-03	12:30	Saskatoon Inland
2020-06-09	12:53	2020-06-09	01:25	Saskatoon Inland

Responding Officer

Caller

Call Approved By

Winnipeg Police

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

WPS

WPS

Winnipeg Police

Winnipeg Police

WPS I

Winnipeg Police

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Homicide Unit

WPS

WPS

WPS - Sex Crimes Unit

Winnipeg Police Services

Winnipeg Police Service

WPS APU

WRC/WPS

WRC/WPS

WPS

WRC/WPS

WRC and Winnipeg Police Services

WPS Major Crimes -

Winnipeg Police Services -

Winnipeg Police Service

IWRC/

WPS

IWRC

Winnipeg Police Service

Winnipeg Police Service

WPS

WPS
CBSA WRC/ Winnipeg Police
Winnipeg Police Service
CBSA WRC/Winnipeg Police Service

Winnipeg Police Service- Counter Exploitation

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Winnipeg Police Service

Duty Matrix	Event Type
Within Duty Matrix	IRPA
Within duty matrix	IRPA
Within duty matrix	IRPA
Within duty matrix	IRPA
Within Duty Matrix	IRPA
Within Duty Matrix	IRPA
Within Duty Matrix	IRPA
Within Duty Matrix	IRPA
Within duty matrix	Inland Arrest Warrant (Removal)
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Off duty matrix, EIOD contact not required	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other

Within duty matrix	Other
Within duty matrix	Inland Arrest Warrant (Removal)
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Off duty matrix, EIOD contact still warranted	Other
Off duty matrix, EIOD contact not required	Other
Within duty matrix	Other
Off duty matrix, EIOD contact still warranted	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other

Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Off duty matrix, EIOD contact not required	Other
Off duty matrix, EIOD contact still warranted	Other
Off duty matrix, EIOD contact not required	Other
Within duty matrix	Other
Within duty matrix	Other
Within duty matrix	Other
Off duty matrix, EIOD contact not required	Other

Event Sub-Type	Response	System
Criminal code	Did not attend - assistance provided	GCMS/NCMS
IRPA	Did not attend - assistance provided	GCMS
IRPA	Did not attend - assistance provided	GCMS
IRPA	Did not attend - assistance provided	GCMS
	Did not attend-Assistance provided	GCMS
IRPA	Attended-Assistance provided	GCMS
Overstay / Criminal Charge	Did not attend - information provided	GCMS
possible Tip	Did not attend - information provided	GCMS, ICS
Inland	Attended - provided assistance	GCMS\NCMS
Immigration	Did not attend - information provided	GCMS
Immigration	Did not attend - information provided	GCMS
Immigration	Criminal charges - In custody	GCMS
IRPA	Did not attend - assistance provided	GCMS
IRPA	Did not attend - assistance provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Attended - provided assistance	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GMCS/NCMS
IRPA	Other	GCMS
Immigration	Did not attend - assistance provided	GCMS

Immigration	Did not attend - assistance provided	GCMS
Immigration	Did not attend - assistance provided	GCMS
Immigration	Did not attend - assistance provided	GCMS
Immigration	Did not attend - assistance provided	GCMS
Immigration	Did not attend - assistance provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GCMS
	Did not attend - information provided	GCMS
	Did not attend - information provided	GCMS
	Did not attend - information provided	GCMS
Other	Did not attend - assistance provided	N/A
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - assistance provided	GCMS
IRPA	Did not attend - information provided	GCMS
IRPA	Did not attend - assistance provided	GCMS
	Other	GCMS
IRPA	Did not attend - information provided	GCMS
Other	Did not attend - information provided	GCMS

Other	Did not attend-Assistance provided	GCMS
Other	Did not attend - information provided	GCMS
Status Inquiry	Did not attend - information provided	GCMS
IRPA	Other	
IRPA	Other	GCMS
IRPA	Other	GCMS
IRPA	Did not attend - information provided	
Police assistance	Did not attend - information provided	GCMS/NCMS
Assistance	Did not attend - information provided	
Assistance	Did not attend - assistance provided	GCMS/NCMS
Assistance	Did not attend - information provided	
	Did not attend - assistance provided	GCMS
	Did not attend - assistance provided	GCMS
Assistance	Did not attend - information provided	GCMS/NCMS
Assistance	Did not attend - information provided	GCMS

Activity Number

Narrative

<p>writing warrant for FN on VR. Will advise when arrest takes place. Provided info regarding applications as protection order is in place and will affect FC application.</p>
<p>Call from _____ to inquire about status of individual recently charged in a domestic assault incident. GCMS query indicates subject is a CC.</p>
<p>Call from _____ to inquire about status of individual charged with Sexual Assault and Sexual Interference. GCMS query indicates subject is a CC.</p>
<p>WPS called advising subject had been charged with Assault. Passport seized on behalf of CBSA. Criminal Court tracking initiated.</p>
<p>Winnipeg Police Service called advising arrest of subject on IMM warrant issued out of Calgary. Police transported to correctional centre after continued detention approved by _____</p>
<p>WPS called advising subject had been charged with Assault. Passport seized on behalf of CBSA. Criminal Court tracking initiated.</p>
<p>Call from WPS regarding roadside stop of PR with expired PR card possibly living in USA. Information collected.</p>
<p>WPS called advising that they had arrested an individual, subject of an immigration warrant, on an unrelated matter. WPS indicated that they would be charging the subject with Poss. Property obtained by crime and would be remanding him. Warrant confirmed and Winnipeg Remand Center was issued Order for Detention in case the should the subject be released.</p>
<p>Assistance request from Winnipeg Police that subject reported missing. Provided assistance. Subject Canadian citizen.</p>
<p></p>
<p></p>
<p>Call from _____ regarding missing person suspected of leaving Canada.</p>
<p>Call from WPS CPU to advise of arrests/charges of 3 individuals. Court track to follow.</p>
<p>WPS Investigating victim of crime - requesting information for Next of Kin notification. Minimal information available.</p> <p>WPS provided information regarding person that applied for Crim. Record Check. Person had requested check be done for immigration purposed but provided a different name than listed on ID. ID belongs to subject of 44 report. Information forwarded to file-holder.</p> <p>WPS called to advise of possible FN/PR's having been charged with reportable offense. GCMS notes both clients are citizens. No further action</p> <p>British nationals intercepted at a traffic stop. Evidence gathered that subjects and other family members have been engaging in unauthorized employment as pavers.</p> <p>Call from WPS regarding subject who is a F/N that was issued a fine for DUI over .8. Court tracking results pending call in notice to subject to attend CBSA WPG inland.</p> <p>WPS called requesting status info for Subject. Information to be used as part of Warrant issuance. Information forwarded to WPG Intelligence for disclosure. Information provided also indicated subject may be in breach of IMM conditions. File referred for investigation.</p> <p>Received call from WPS to notify Inland that on 2019/06/24 an individual arrested for assault PO and disturbing the peace self identified as being a refugee claimant that had crossed illegally at Emerson POE. Requested WPS that if subject has any passport or travel docs that conditions be put in that he is to surrender them. Court tracking to follow and police report to follow.</p> <p>Call from CPU _____ regarding subject that was released after being charged with several criminal offences. They only thought to check on status after he was released. Subject's status expired earlier this year. Will follow up.</p>

WPS called to inform CBSA inland that subject had been arrested today for failure to appear. Subject is part of ongoing investigation and court tracking for numerous charges.

WRC called to inform DO that WPS had arrested subject who had an active immigration warrant.

Individual had stopped reporting in Dec 2018 to Winnipeg Inland. Removal, which was scheduled in Feb 2019 was cancelled. Subject was originally found to be inadmissible as per 36(1)(b) - Robbery (20 yrs jail). WPS arrested subject driving a stolen vehicle with no license. WPS agreed to transport WPS called back regarding individual arrested earlier in the morning to ensure they had proper paperwork for transport to Remand Centre.

WPS called DO. Subject, a failed ref claimant, was arrested and is being charged with domestic assault and uttering threats. Court tracking to follow.

WPS apprehended subject who was a stowaway that fell asleep on a train originating from the US.

WPS transported to Winnipeg Remand Centre.

Winnipeg Police arrest 2 subjects and both are being charged with assault with weapon and uttering threats. is also being charged with aggravated assault as he had a warrant out for his arrest for that.

Winnipeg Police Major Crimes Unit called for more information on subject. confirmed that they are going to be opposed to his release and he is currently at Winnipeg Remand Centre.

WPS contacted duty phone to notify CBSA that charges have been dropped on individual. Individual looking for his passport that is currently seized by CBSA.

Inquiry from police that subject was requesting a copy of one of his passport bio page. CBSA has passport. Directed police to have subject attend our office.

Status check on subject re: criminal charges. Subject is Cdn citizen.

Status check requested on suspected gang member. Result-Canadian citizen

Call from from WPS requesting assistance regarding a murder suspect who may be fleeing to the US. Requested info passed along to POE as well as USCBP. Advised an intel officer would be contacting him to assist. Contacted Intel and passed along information.

Subject is FN in status who has been charged with CC offences, police advise is homeless, destitute and drug addicted. To be interviewed as to possible inadmissibility.

Subject charged by WPS with multiple offences. Has IMM warrant for removal. Will remain on court hold. CBSA to monitor charges. Detention Order issued.

Subject charged by WPS with sexual assault offences. Have seized passport which will be held for CBSA. CC Tracking initiated.

Client arrested as co-accused of client arrested on Oct. 10th. Sexual offences. Passport seized for CBSA. CC tracking initiated.

Call from of WPS to advise of Nigerian FN who is attempting to obtain his passport from police through fraudulent means. Subject initially reported his passport as lost or stolen when it had been seized by WPS/CBSA.

IWRC rec'd call from WPS/Wpg Remand Centre regarding subject having bail court in AM. GCMS showed subject had been arrested and released on conditions by CBSA. Police had attended to execute CC warrant. No further action required.

Call from with information from a complainant regarding possible PNP misrep.

Complainant already contacted CBSA tip line with info. Will advise office in Ontario where the subject allegedly resides.

Police called to advise subject's CC charges were stayed and subject was asking for return of passport. Told police to have subject attend our office for its return.

Officer called to advise that subject had already been released and charged with Assault. Passport seized for CBSA. Subsequent GCMS check that subject is out of status. Investigation required. Police advised PR to be charged for Sexual Assault and if CBSA wanted passport seized. Advised if passport seized, CBSA would retain.

WPS inquiry as to subject's status as he had been charged. Confirmed Canadian citizen.

Notification for FN in status arrested and charged by Winnipeg Police.

Notification from central processing of a PR arrested and charged.

Notification for FN in status arrested and charged by Winnipeg Police.

WPS called in regards to a possible foreign national acting as an escort. WPS was planning an visit to the apartment where suspect was taking clients and were inquiring to the availability of CBSA to assist. Informed them of office hours and that we would not be able to assist at this time, however if they do determine that the FN is working to call the duty officer at that point.

Call to inquire if subject was on CBSA immigration hold, information was provided and WPS Officer was provided with contact information for file holder in Winnipeg as requested

WPS called to inquire whether or not CBSA could put a flag on a Passport for outbound flights as they had a man who did not want his child leaving the country.

WPS wanted to inform CBSA they had charged a FN with criminal code offenses. FN has valid status and was released by WPS same day. GCMS info alert created, referral for court tracking made to EA's at Winnipeg Enforcement

WPS called to inquire whether or not CBSA wanted the passport of individual arrested previous day

called regarding USC FN who wanted to return to US after a domestic incident. No charges laid. FN in status until Nov 2020 as undocumented visitor but lost passport. Advised on non-passport options to return to US via land border.

Call from regarding new charges on PR. Obtained info and will add to court tracking.

WPS requested a status check/conf of departure of a robbery suspect. The biodata provided (, came back as an alias of

that was deported on 2018-12-11. Info relayed to the Det.

WPS was requesting confirmation of possible removal of a couple. They were called to do a wellness check on a couple that had not been seen in months. I checked GCMS and did not see any removal action taken and advised them of same.

WINNIPEG POLICE SERVICE INQUIRIES – WINNIPEG INLAND ENFORCEMENT January 1, 2019 – June 26, 2020				
STATUS DETERMINATION	WARRANT INQUIRY	REMOVAL / PDP INQUIRY	FOLLOW-UP CALLS	OTHER
21	2	4	2	28

Total Calls: 57

DUTY CALL DEFINITIONS

Status Determination:

When inquiries are received from Law Enforcement Officers to the WRC in regards to an individual they have encountered. It is also used to reflect the nature of the request as well as the legislative provisions under which the information is collected and released. Law Enforcement Officers may call to determine the status of an individual they have in custody or who is under criminal investigation or subject to an enforcement proceeding. They may also call to obtain validation of Immigration documents or foreign travel documents. As a result of a call, the CBSA may initiate court tracking for a foreign national or a permanent resident facing criminal charges.

Warrant Inquiry:

When inquiries are received from Law Enforcement Officers regarding an individual subject to an Immigration Warrant. Law Enforcement Officers may call to verify and confirm the Immigration warrant when they encounter a match in the Canadian Police Information Centre (CPIC). This check box is also used when Law Enforcement partners or CBSA officers contact the WRC to obtain a copy of the immigration warrant.

Removal/ PDP Inquiry:

When inquiries are received from Law Enforcement Officers regarding an individual who is a Previously Deported Person or a person who is scheduled or will be scheduled for removal from Canada. Law Enforcement Officers may call to verify and confirm the Previously Deported Person when they encounter a match in the Canadian Police Information Centre (CPIC).

Follow-up Calls:

When a Law Enforcement Officer or CBSA Officer calls again after the initial call, with follow up information or questions.

Other:

Inquiries or calls that fall outside of the standard Call Reasons. Specifically for Inland Enforcement these types of duty calls are typically notifications from local WPS that a client who is a F/N or PR has been arrested and /or charged, a passport has been seized, local WPS has arrested a client on the strength of an Immigration Warrant issued by CBSA, or photo/fingerprint requests of clients for the purposes of identifying an individual.